



Office of the City Manager

CONSENT CALENDAR
May 7, 2024

To: Honorable Mayor and Members of the City Council
From: Dee Williams-Ridley, City Manager
Submitted by: Tanya Bustamante, Interim Deputy Director, Health, Housing, and
Community Services
Subject: Contract No. 32300144 Amendment: Resource Development Associates for
Specialized Care Unit Evaluation

RECOMMENDATION

Adopt a Resolution authorizing the City Manager or her designee to amend Contract No. 32300144 with Resource Development Associates (RDA) to add \$15,000 for a not-to-exceed total contract amount of \$250,000.

FISCAL IMPACTS OF RECOMMENDATION

This amendment will add \$15,000 for a total not-to-exceed amount of \$250,000. Funding for the RDA contract for the SCU evaluation, including the Computer Aided Dispatch (CAD) assessment and crisis needs assessment is available in the FY2024 budget in One-Time Grant (Fund 336) and General Fund 011.

CURRENT SITUATION AND ITS EFFECTS

Amending the RDA contract for the SCU evaluation is a Strategic Plan Priority Project, advancing our goal to champion and demonstrate social and racial equity. The additional funds will allow RDA to expand their scope of the pre-existing 911 Dispatch evaluation to include an analysis of call data from the Communications Center related to behavioral health calls. The evaluation scope is being broadened as a result of interest from City Council and community in thoroughly evaluating the efficacy of the CAD system. Adding analysis of additional call data to the scope of work is critical to providing a comprehensive evaluation for the Crisis Needs Assessment.

BACKGROUND

In Fall 2020, as a part of the broader initiative to Reimagine Public Safety, Resource Development Associates (RDA) was selected through a competitive bid process to provide extensive research, community engagement, and recommendations to design a Specialized Care Unit that would fit community needs of Berkeley. This project created the framework for the Specialized Care Unit and provided critical background for a broader crisis needs assessment. This interview and needs assessment process involved working across multiple Berkeley stakeholder groups with service utilizers, and

in-depth research regarding crisis response systems to best inform behavioral crisis response model. At the end of the project, RDA published three reports (Crisis Response Model, Mental Health Crisis Response Services, and Stakeholder Perspectives Report) to inform the design of the Specialized Care Unit, as well as also analyze the crisis response landscape in Berkeley.

These consolidated reports provide the backbone to the rigorous crisis engagement assessment that RDA is currently conducting in the context of the CAD system. The Computer Aided Dispatch assessment expands upon the completed RDA reports, and provides the background for the crisis needs assessment to further understand the need and capacity for crisis response in Berkeley. Adding these components will not only add critical context for the SCU evaluation, but also help illuminate additional gaps and opportunities within the crisis system in Berkeley.

ENVIRONMENTAL SUSTAINABILITY AND CLIMATE IMPACTS

No environmental sustainability and climate impacts directly associated to this recommendation have been identified.

RATIONALE FOR RECOMMENDATION

The additional analysis of Communications Center data covered in the expanded scope of this SCU evaluation contract with the proposed amendment will provide a more comprehensive perspective on the breadth and depth of crisis need and response within the City of Berkeley, further enhancing the crisis needs assessment by understanding community need and system capacity.

ALTERNATIVE ACTIONS CONSIDERED

The City could choose to go through another competitive bidding process to identify a separate vendor to perform this data analysis. However, RDA's existing level of knowledge and alignment with their current scope of work makes it impossible for another firm to match, so this approach is not recommended.

CONTACT PERSON

Katherine Hawn, Senior Management Analyst, HHCS, (510) 981-5411

Attachments:

1. Resolution

RESOLUTION NO. ##,###-N.S.

CONTRACT NO. 32300144 AMENDMENT: RESOURCE DEVELOPMENT ASSOCIATES FOR SPECIALIZED CARE UNIT PROGRAM EVALUATION

WHEREAS, Contract #32300144 was awarded to Resource Development Associates (RDA) to design and implement an evaluation for program effectiveness of the Specialized Care Unit (SCU) and conduct a crisis needs assessment, specifically focusing in on 911 calls received in the Computer Aided Dispatch (CAD) system; and

WHEREAS, through Contract #32300144 RDA has been creating an evaluation plan for the SCU in collaboration with the City and key stakeholders and conducting initial data evaluation to evaluate crisis needs in Berkeley; and

WHEREAS, \$15,000 was allocated to conduct a CAD assessment as well as a crisis needs assessment to better understand crisis services in Berkeley per 911 call data; and

WHEREAS, RDA is the most qualified consultant to receive the additional funding to add this scope to their evaluation design.

NOW THEREFORE, BE IT RESOLVED by the Council of the City of Berkeley that the City Manager or her designee is authorized to amend the SCU evaluation Contract No. 32300144 with RDA by adding \$15,000 for a not-to-exceed amount of \$250,000. Funding is available in the FY2023 budget in the One-Time Grant Fund (Fund 336) and General Fund 011.

